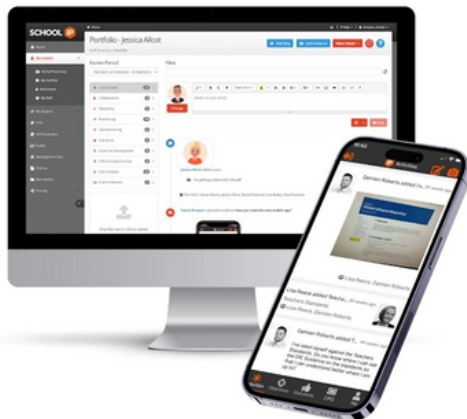


14TH FEBRUARY 2024

# THE **iP** SUITE

The Improvement Newsletter for education

**THE SIMPLEST AND BEST  
WHOLE-SCHOOL  
IMPROVEMENT SOLUTION**



Welcome to your February 2024 iP Suite Newsletter.

We hope all is well with you and the iP Suite is continuing to meet your requirements.

In this edition we will let you know about any new features in the iP Suite and update you on our User Group discussions.

We'd also like to say a huge Thank You for being an iP Suite customer and for all your great feedback and suggestions on how we can make the iP Suite even better for you.

Mid-year interim reviews are fast approaching, a time for progress review and professional discussions. To help you ensure that you are prepared for these you can find all the guidance you need in our Help Centre by clicking [here](#).

Here's looking forward to a great 2024 together.

The iP Suite Team

+44 (0) 333 0433 450

[customer@derventioeducation.com](mailto:customer@derventioeducation.com)

## WELCOME AND THANK YOU

By Ian Parkin

I'd like to say a big Hello to all our new customers and say how excited we are to have you join our established customer base in what is turning out to be our busiest year yet with more people using the iP Suite than ever before.

With customers using the system for more than just appraisal, now is a great time to find out about the other aspects of the system - Audits, Policies, SEF and SDP.

Let us know if you want to find out more about these modules or, alternatively tell us what you think about your iP Suite journey so far by clicking [here](#).

VOLUME 21

## Newsletter Highlights

User Groups

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AI-Powered Future of Our Live Chat System

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Latest Updates

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Audits

**Derventio**  
EDUCATION

# AI-POWERED FUTURE OF OUR LIVE CHAT SYSTEM

By Stuart Reece

We're excited to announce that our Live Chat system will soon be enhanced with the integration of Artificial Intelligence (AI).

The incorporation of AI technologies will empower our Live Chat to understand and respond to queries with greater accuracy and speed, ensuring that customers receive timely and relevant assistance.

Don't panic though, you will still be able to chat with a real human being at any time should you wish.

Watch this space for more details...



## LATEST UPDATES

By Jon Martin

Don't forget to check-in to the Help Centre to see the latest updates to the IP Suite.

Click [here](#) to see them now.



THE **IP** SUITE

### USER GROUPS

- February 2024** Professional discussions and Interim Reviews
- January 2024** Developing Departmental and Subject Portfolios
- December 2023** Effectively using the CPD Functionality

## USER GROUPS

By Ian Parkin

Since the last Newsletter, two User Groups have taken place, we hope if you attended that you found them useful.

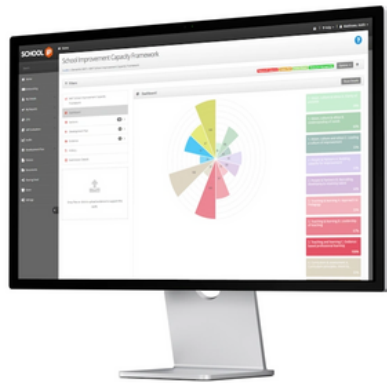
The first User Group of the new year saw a discussion around developing Departmental and Subject Portfolios whilst the most recent one focused on Professional Discussions including Interim Reviews.

If either of these two topics are of interest for you then please get in touch for more information and help for how the iP Suite helps with these.

Our User Groups are free to join and they actively encourage discussion between the attendees to exchange views and make new connections with other Schools and Colleges. You will also get a chance to speak to, and ask direct questions of, members from the Customer Success and Customer Care teams.

We aim to run these on a monthly basis so to ensure you keep up to date with our next User Groups and Webinars click [here](#) for more details.

**USER-FRIENDLY PLATFORM  
DESIGNED TO STREAMLINE THE  
AUDIT PROCESS AND ENHANCE  
THE EFFICIENCY OF SCHOOL  
EVALUATIONS**



## USING THE IP SUITE TO RECORD AUDITS

By Ian Parkin

You may have noticed in the last few months that you have a new menu option called Audits with the word Trial next to it in your iP Suite menu.

This is our new Audits module given to you free of charge to use the NGA Environmental Sustainability Audit for as long as you want, so please give it a try.

If you like it, and want the full package of audits including the ability to add your own bespoke audits, get in touch now.

We have audits for you to use that include Safeguarding, Health and Safety and Quality Assurance.

Get in touch today to see how you can expand your use of the iP Suite to include your own Audits or use any of the bank of Audits available to you.



### Insights

Why not explore some SchooliP insights written by our education experts to support education theory and the embedding of SchooliP. Click [here](#) to see the full list of articles.

### View our webinars

Don't forget, that you can [view the webinar recordings](#) already completed this year. Select the subject area and then click on the 'View Webinar' button.

### Contacting Us



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[linkedin.com/showcase/schoolip/](https://linkedin.com/showcase/schoolip/)

## Need any Help?



If you need help with using the iP Suite then there are a number of ways that you can do this.

If you can't find what you need in the new Help Centre you can either use the chat facility inside the product, drop us an email at [customercare@derventioeducation.com](mailto:customercare@derventioeducation.com) or call +44 (0) 333 0433 450.

Ian Parkin, Director & Co-Founder

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EDUCATION

Call +44 (0) 333 0433 450  
or [send an email](#).