



CASE STUDY

Tam Breeze
Director of Learner Experience & Quality
Kendal College

AT A GLANCE

CHALLENGES

- Finding a bespoke system to meet their college's needs
- Accurately recording lesson observations

BENEFITS

- Accurate recording of all observations
- High levels of customer care, with little to no response times
- Being able to strip down unneeded sections, allowing for a unique user experience



"...easy to use and great support...one place for recording monitoring activity"

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OVERVIEW

Kendal College is a further education college and is situated on the edge of the Lake District National Park. The College has over 150 staff who provide a range of training and education programmes for over 4,000 students.



IMPACT

Tam said "On a day to day basis, CollegeiP is utilised for performance management. It enables lesson observations and quality audits to be recorded. Furthermore, when a complete curriculum performance review is undertaken, samples of marked work are reviewed, schemes of work checked and teaching and learning observed; CollegeiP enables the accurate recording of these."

Tam also stated "The level of support that I receive is consistently very good. If I ever have any queries, I make contact via email and always receive a prompt reply."